

## Foreword

Short-term supported accommodation in Haringey is funded through the government's Supporting People programme. It is delivered by a number of 'providers' (such as housing associations), offering specialist support to a wide range of vulnerable groups across the borough. Support is targeted to help people to progress to a stage where they can 'move-on' from short term services to longer term solutions; ideally to a stage where they are able to sustain their own tenancy (perhaps with ongoing floating support).

This type of accommodation is offered up to a maximum duration of two years however there is significant blockage of this service in Haringey which represents a real issue for many vulnerable people. For those currently living in this type of accommodation there are significant barriers to moving on to longer term accommodation or support which means that many are simply stuck in the system unable to progress with their lives.

The resulting blockage in this valuable resource means that vulnerable people who need to access short-term supported accommodation are prevented from doing so, often left in unsuitable temporary accommodation or staying with family or friends.

This strategy aims to identify and provide solutions to the barriers that prevent people that are ready, from moving on. Haringey Council and its partners are committed to delivering an effective resolution to this issue. By working together we intend to maximise options available to those ready to leave short-term supported housing.



Cllr John Bevan  
Cabinet Member for Housing Services

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## Introduction and overview

Short term supported accommodation, funded by Supporting People, aims to help people move to independent living and prevent homelessness. By working with service users to develop their skills and confidence most aspire to moving into long term or permanent housing.

Unfortunately, due to barriers this is not always possible and service users can remain in supported accommodation for too long, therefore 'silting up' this valuable resource.

Haringey's Homeless Strategy 2008-2011 recognises this and prioritised tackling this issue by the development of this Move-on Strategy. While there has been work undertaken to solve the problems, we now need to bring these together, plus by using a robust needs analysis plan how we will resolve these barriers in a coordinated, efficient and effective way. This strategy identifies the number of people who moved in 2008-09 and where they moved to, the number of people who currently cannot move on, what type of accommodation they would be best to move into plus what stakeholders, providers of services and service user feel are the barriers.

By taking this strategic approach we will ensure we have suitable long term or permanent homes for people ready to move on, some of whom may require other forms of support. This strategy will assist in any development and commissioning of these services.

## Scope of the Strategy

This Move-on Strategy covers the provision of short-term<sup>1</sup> supported accommodation in Haringey funded by Supporting People. It does not cover long-term<sup>2</sup> services.

**<sup>1</sup>Short term supported accommodation is defined by Communities and Local Government as one where people will live for up to two years. This will include client groups such as single homeless people and families, people with mental health problems, domestic violence, teenage parents, ex-offenders or those at risk of offending, substance misuse, care leavers and rough sleepers.**

**<sup>2</sup>Long term accommodation is intended for people to live for more than two years. Client groups include older people, people with learning disabilities, people with sensory and physical disabilities.**

**Some groups such as people with mental health problems may require either type of service depending on their individual needs.**

## How we produced this strategy

The development of this strategy was led by the Integrated Housing Board, a theme Board of the Haringey Strategic Partnership in conjunction with the

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Supporting People Partnership Board (a partnership board that governs the Supporting People Programme in Haringey).

We recognise that tackling the issues and barriers that prevent people moving on cannot be solved by the Council alone. Therefore in developing this strategy we have sought to be as inclusive as possible and engage with a wide range of organisations, providers of supported accommodation and service users. All partners are committed to improving move on arrangements in Haringey and offering suitable long term accommodation to those who are ready for it.

To ensure we had up to date data and evidence and not just rely on anecdotal information we used the **Move on Plans Protocol (MOPP)**. This toolkit developed by Homeless Link and supported by the Department for Communities and Local Government (CLG), enables local authorities to have a clearer understanding of the numbers of people stuck in short term accommodation and where they should ideally move to, the number of people who have moved on in the last financial year and where they moved to. It also identifies the barriers that stop service users moving on and promotes partnership working to solve the issues.

Part of the MOPP is an audit toolkit that captures this information. Many local authorities have used this and found it to be very successful. We have used this to give the baseline data for this strategy and to develop the action plan.

Although headline information on the MOPP audit is outlined in this strategy an independent report will be produced and the audit will be updated annually so that we have a clear picture with robust evidence to demonstrate that this strategy is delivering its intended outcomes and if the barriers to move on change.

### **Benefits of using the MOPP\***

***'It (the audit) was very useful because it added focus and provided us with numerical as opposed to anecdotal evidence'***

Local Authority lead contact

***'It makes me a lot more confident knowing that now we have facts, a clearer picture and can see the annual trends'***

Voluntary Sector Agency

***'Forcing us to have an action plan is helpful. The MOPP has focussed our minds'***

Local Authority lead contact

### **Consultation on the strategy**

We have consulted widely on the Move-on Strategy following the Council Consultation framework and Haringey's Compact agreement. The consultation aimed to engage a wide range of people and organisations in the development of the strategy.

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During the three month consultation period we sought views from support providers through the Supporting People Provider Forum; community groups; HAVCO; the Supporting People Partnership Board and service user house meetings.

A high profile specific event that included housing support providers, service users, Haringey Council and other organisations who are involved in this area was used to test the findings of Haringey's MOPP audit as well as gathering further evidence and actions to include in the final document.

A range of mediums were used. The consultation made use of the Council's website, Haringey People and articles in service users' newsletters. Approximately 160 individuals engaged with the development of the strategy through the consultation.

A separate report on the findings of the consultation has been produced and is available on Haringey Council's website.

### **The National Context**

The silting up of short term supported accommodation is not just local to Haringey. It is a national problem and since the implementation of the Supporting People Programme in 2003 it has been identified as a barrier to moving people onto independent living, with or without floating support.

Nationally, it is estimated that 45%<sup>3</sup> (46% in London) of short term supported housing units are occupied by people who are ready to move on but do not have the accommodation or support to enable them to do so. This is because of barriers such as lack of alternative accommodation, affordability and the lack of necessary support. These blockages are not a new issue but have been a problem for many years.

This situation leads to social and financial costs for local authorities, providers and most importantly homeless people being prevented from moving on to the next stage of their lives. This can lead to difficulties in getting people to live independently and may increase institutionalisation.

This silting up also means that vulnerable people who need to access these services are prevented from doing so, therefore end up living in unsuitable temporary accommodation, staying with friends or relatives (so called hidden homeless) or living on the streets.

The Audit Commission in their national survey of Supporting People Lead Officers, 2009, found that 'move on arrangements would help meet this unmet need and it would free up places in supported housing and hostels for others. However, move on arrangements are improving with the development of more local agreements between local authorities, support providers and landlords. The use of rent deposit schemes and the provision of additional floating support mean

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<sup>3</sup> Homeless Link (2004) 'No Room to Move?'

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that there is more opportunity to move people into suitable private rented accommodation<sup>4</sup>

The need to find solutions has been identified in many local Supporting People Five-year Strategies, including Haringey's. We are now however in a better position to understand the scope of the problem and by partnership working overcome the barriers.

### Our Context – the situation in Haringey

#### *Who lives in Haringey?*

Our Borough profile gives data about the make up of Haringey<sup>5</sup>. There are approximately 230,000 people living in Haringey. It is a very diverse Borough and ranks as the fifth most diverse borough in London.

Haringey is a fast changing borough. Some 50% of our population overall, and three-quarters of our young people, are from ethnic minority backgrounds, and around 200 languages are spoken in the borough. 34.4% of Haringey's population belong to a Black and Ethnic Minority group.

30% of Haringey's population live in wards ranked among the 10% most deprived in England.

There are many health issues and mental health is particularly common in some of Haringey's newer refugees, whose members have often experienced traumatic experiences in their home countries.

#### *Housing in Haringey*

As with other London Boroughs there is a shortage of suitable housing in Haringey.

We have high numbers of people living in temporary accommodation (TA). The current figure is 3880 (Nov 09) from a high of 5449 in January 2008. While we are on track to meet our challenging target of 2603 by December 2010 there is much work to do.

Buying a home in Haringey is expensive; the average price is £327,804 whereas the average wage is £27,368 which is lower than the London average. There is polarisation in wealth between the east and west of Haringey. These lower wages and high house prices make it impossible for some people to ever buy a house.

A couple on lower quartile incomes in London would need to save more than a whole **year's take home pay** to have the deposit needed to buy a home in the capital.

The London Housing Strategy 2009, GLA

GL July 2009  
act\_file/boroughprofile.htm

## Supporting People (SP) in Haringey

### Providers of short term supported accommodation in Haringey

There are 17 providers who deliver 112 services providing 611 units of short term supported housing.

These are broken down into the following client groups:

Client group	Number of services	Number of units
Mental health	16	124
Offenders or people at risk of offending	13	82
People with alcohol problems	2	10
People with drug problems	5	41
People with learning disabilities	7	19
Rough sleepers	1	22
Single homeless with support needs	46	211
Women at risk of domestic violence	10	35
Young people at risk	12	67
<b>TOTAL</b>	<b>112</b>	<b>611</b>

### Strategic requirement for improving move on in Haringey

The Supporting People Five-year Strategy 2005-2010 identifies improving move on in Haringey as a priority. There has been some work towards this but we do need now to co-ordinate this strategically. When the Audit Commission inspected the SP Programme in 2007 they too made this a recommendation and stated that *'a strategic and effective joined up approach to the provision of move-on accommodation need to be put in place'*.

### What our research has told us about move-on in Haringey

In response to the MOPP exercise we received 24 responses from 16 out of a possible 17 providers. The results cover 499 clients/units of accommodation which equates to about an 82% response rate. A full breakdown of the audit is included in appendix I.

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Headline data from the audit indicates that out of those 499 clients 176 are currently ready to move out of short-term supported housing but accommodation is unavailable for them to do so.

It is estimated that a further 242 clients will, at some point over the coming year, be ready to move out of short term supported housing, with only 181 available tenancies expected to come forward by providers. These results indicate that there will be a significant shortfall of available accommodation. Using the results of the audit this is an existing shortfall of 176 units rising to a potential 237 over the coming year.

### Barriers to Move-on

As part of the audit we asked providers to identify significant barriers to effective move-on (A full summary of barriers identified is included in appendix II). The exercise demonstrated that the identified barriers were the right ones although some were shown to be more significant.

The table below shows those barriers that were identified by over 70% of respondents as being significant.

Barrier	Yes	No	Unanswered	%
Lack of schemes in place to enable clients to access private rented accommodation (i.e. rent-deposit and/or lettings management and support schemes)	18	3	3	85.7%
Unrealistic expectations of clients, e.g. if I wait long enough I will get a social housing tenancy.	18	4	2	81.8%
Lack of priority given to clients waiting to move on by LA/HAs	17	5	2	77.3%
Lack of information about accommodation availability	16	5	3	76.2%
Lack of (appropriate) floating support	15	5	4	75.0%
Housing Benefit does not meet local private sector rent levels	15	5	4	75.0%
No clear cross authority agreements for people placed by outside boroughs	14	6	4	70.0%

These along with the other identified barriers have formed the basis for the priorities of this move-on strategy. The responses received from the audit were broadly similar across all client groups but further analysis will need to be carried out to identify whether any service user group or provider is particularly susceptible to certain barriers.

### Links with other Strategies

This strategy is focused on improving the turnaround of short term supported housing by freeing up existing provision and ensuring that viable options are in place for people ready to move-on. However, there are a number of direct links to



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a number of existing key strategies. We will ensure that our aims in delivering this strategy are embedded within these and will work together with partners to deliver common priorities.

### **Sustainable Community Strategy 2007 – 16**

The development of this strategy contributes to the Sustainable Community Strategy outcome 'Healthier people with a better quality of life' which recognises the need for more high quality, safe, settled and affordable housing. It seeks to 'promote independence and provide high quality support and care for those in the greatest need'<sup>6</sup>.

### **Housing Strategy 2009 – 19**

As a supplementary strategy of the Housing Strategy 2009 – 19 the Move-on strategy will lay out the detailed actions necessary to 'make effective use of the borough's supported housing stock, by helping vulnerable people to become more independent and able to live in mainstream or general needs housing, providing settled homes to those who are able to live independently or with floating support, and promoting choice through the use of choice based lettings'<sup>7</sup>.

### **Homelessness Strategy 2008 – 11**

This strategy will develop some of the work already being undertaken to tackle homelessness in Haringey. Many people currently in temporary accommodation for example need to move into specialist short term accommodation that is unavailable due to the lack of move-on. Through this strategy we will work closely with the Homelessness Strategy implementation groups to ensure that vulnerable homeless people receive the support they need.

### **Supporting People Five Year Strategy 2005 – 10**

We will build on the priorities for move-on outlined in this strategy to create real opportunities for effective move-on. We will ensure that the freeing up of short term supported accommodation remains a high priority when the Supporting People Strategy is refreshed.

### **Rough Sleepers Strategy 2010 – 12**

Both the Move-on and Rough Sleepers strategies are sub-strategies of the Homelessness Strategy; they have been created in tandem as there are significant links between the two. In order to prevent rough sleeping it is essential that short term supported housing is available to people in need.

### **Move-on Strategy Outcomes**

We have identified two outcomes that we will work toward through the implementation of this strategy;

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<sup>6</sup> Sustainable Community Strategy 2007 – 16

<sup>7</sup> Haringey's Housing Strategy 2009 – 19

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1. The annual availability of short term supported housing is increased for those who need it
2. No one remains in short term supported housing for longer than they need

### **What are our priorities and how are we going to achieve them**

#### **1. Increase move-on through the development of effective partnerships**

##### **Key actions are to:**

- Establish a Move-on Strategy delivery group with representatives from partner organisations
- Ensure effective joint working between providers to promote access to treatment, accommodation or pathways between providers
- Ensure intelligence on provision, needs and availability of accommodation is shared locally between partners
- Facilitate engagement between providers of floating support and private sector landlords and encourage private sector landlords to grant tenancies to clients that are ready to move-on
- Support the development of a sub-regional approach to effective move on
- Produce a directory of key services identifying the link officers in all organisations
- Work with providers to re-audit short term accommodation based provision using the Move-on Plans Protocol (MOPP)

#### **2. Develop accommodation and support pathways**

##### **Key actions are to:**

- Carry out a comprehensive review of accommodation based supported provision
- Produce and agree with partners joint accommodation and support pathways
- Ensure housing association policies do not act as a barrier to move on
- Ensure the provision of appropriate floating support services for clients that have moved on
- Ensure continuation of support and care in the community

#### **3. Provide targeted advice and accommodation options for clients in short term supported housing**

##### **Key actions are to:**

- Increase awareness of move on options through a clear allocation policy and advice information

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- Work with support providers to promote options with clients able but not willing to move-on

### **4. Develop a range of new initiatives to increase access to housing solutions**

#### **Key actions are to:**

- Develop a Deposit Guarantee Scheme (DGS) as an option for those who have been assessed as being able to live independently with or without support
- Evaluate bespoke schemes to encourage move-on such as Broadway's 'It's Your Move' and the 'Real Lettings' scheme
- Increase access to social housing for those ready to move-on
- Identify the need for future provision of supported accommodation

### **5. Sustain move-on by encouraging future independence**

#### **Key actions are to:**

- Actively promote opportunities for skills development, training and pathways to employment
- Explore opportunities with Off the Streets & Into Work (OSW) such as the Transitional Spaces Project by July 2012

## **How we will implement and monitor this strategy**

The delivery of this strategy will be overseen by the Integrated Housing Board (IHB), a thematic partnership board of Haringey Strategic Partnership.

We will establish a Move-On Strategy Implementation Group that will meet regularly. Their role will be to make sure that the actions in the implementation plan are being delivered and by monitoring performance demonstrate that they are successful.

As well as reporting to the Integrated Housing board this group will identify and share good practice between partners to improve move-on from short-term supported accommodation.

This forum will produce an annual review detailing progress made in that year and also look to future ways to deliver priorities.

## Move-on Strategy 2010-15 Draft Action Plan

Priority	Key Actions	SMART Target	By when	Resources	By whom
<b>1. Increase move-on through the development of effective partnerships</b>	<b>Establish a Move-on Strategy delivery group with representatives from partner organisations by August 2010</b>	Delivery group set up	Y1 September 2010	Within existing resources	Strategic & Community Housing Services
	1.1.1 Programme regular meetings to ensure the delivery of this action plan by August 2010	Meetings scheduled for 2010/11			
	1.1.2 Appoint Chair and agree terms of reference by September 2010	Chair appointed and TOR agreed			
	<b>Ensure effective joint working between providers to promote access to treatment, accommodation or pathways between providers</b>		Y4 April 2013	To be identified by Strategy Delivery Group	Supporting People Provider Forum
	1.2.1 In consultation with the Supporting People (SP) Provider Forum implement joint working protocols through a partnership agreement by April 2013	Partnership Agreement implemented			
	1.2.2 Ensure that move on is a regular agenda item at the SP Provider Forum by January 2011				
	<b>Ensure intelligence on provision, needs and availability of accommodation is shared locally</b>		Y2 July 2011	To be identified by Strategy Delivery Group	Strategy Delivery Group

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Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p><b>between partners</b></p> <p>1.3.1 Expand access to the Supporting People management system (SPOCC) to the Vulnerable Adults Team by December 2010</p> <p>1.3.2 Audit client needs data in partnership with providers by June 2011</p> <p>1.3.3 Create an online shared space for move on information for all partners and service users by July 2011</p> <p>1.3.4 Re-establish Haringey's Homelessness Forum by January 2011</p>	<p>System jointly accessed by S.P. and V.A.T.</p> <p>Needs data audited</p> <p>Shared space set up and advertised</p> <p>Programme of dates scheduled</p>			
	<p><b>Facilitate engagement between providers of floating support and private sector landlords and encourage private sector landlords to grant tenancies to clients that are ready to move-on</b></p> <p>1.4.1 Promote the granting of tenancies to clients ready to move to the private sector through the Landlord's Forum by March 2011</p> <p>1.4.2 Invite support providers to</p>	<p>Promotion of DGS scheme at LL forum</p>	<p>Y1 March 2011</p>	<p>To be identified by Strategy Delivery Group</p>	<p>Strategy Delivery Group</p>

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Priority	Key Actions	SMART Target	By when	Resources	By whom
	present to the Landlord Forum by March 2011	Providers invited			
	<p><b>Support the development of a sub-regional approach to effective move on</b></p> <p>1.5.1 Explore the possibility of cross authority agreements for people placed outside home boroughs by July 2012</p> <p>1.5.2 Promote the use of MOPP to audit move on requirements across the sub-region by July 2012</p>	<p>Sub-regional agreement drawn up</p> <p>MOPP utilised across sub-region</p>	Y3 July 2012	To be identified by Strategy Delivery Group	
	<b>Produce a directory of key services identifying the link officers in all organisations</b>	Directory produced	Y1 March 2011	To be identified by Strategy Delivery Group	
	<p><b>Work with providers to re-audit short term accommodation based provision using the Move-on Plans Protocol (MOPP)</b></p> <p>1.7.1 Work with Homeless Link to modify MOPP toolkit to capture data on user groups &amp; equalities by July 2011</p>	<p>Audit carried out shortfall reduced</p> <p>MOPP modified</p>	Y2 – Y5 July 2011 and then annually	Within existing resources	Housing Strategy & Partnerships Team
<b>2. Develop accommodation and support pathways</b>	<b>Carry out a comprehensive review of accommodation based supported provision</b>		Y4 March 2014	To be identified by Strategy Delivery Group	Strategy Delivery Group

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Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>2.1.1 Map all short-term accommodation based provision and review access criteria (By June 2011)</p> <p>2.1.2 Work with partners and Supporting People to identify schemes which can be utilised as Tier one (high – Medium Support) and tier Two (medium to low support) and tier three (low support, including independent accommodation with floating support) by August 2011</p> <p>2.1.3 Present recommendations to the Supporting People Partnership Board for approval by October 2011</p> <p>2.1.4 Assess provision of long term care/specialist support projects including eligibility criteria and personalisation agenda (By March 2014)</p>	<p>Provision mapped and access criteria reviewed</p>			
	<p><b>Produce and agree with partners joint accommodation and support pathways</b></p> <p>2.2.1 Produce and agree with all supported housing and support providers a pathways agreement by June 2011 to:-</p>	<p>Agreement produced and agreed</p>	<p>Y2 June 2011</p>	<p>To be identified by Strategy Delivery Group</p>	<p>Strategy Delivery Group</p>

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Priority	Key Actions	SMART Target	By when	Resources	By whom
	<ul style="list-style-type: none"> <li>• Provide a common referral process</li> <li>• Enable access into and through supported accommodation</li> <li>• Support the monitoring of moves into and through and between the tiers of supported accommodation</li> <li>• Support the planning of future service provision to meet the needs of service users</li> </ul> <p>2.2.2 Agree and publish access criteria for all accommodation and support pathways by May 2011</p> <p>2.2.3 Implement liaison protocols with support/care providers to ensure that a support/care packages are identified before a client moves into new accommodation by June 2011</p>	<p>Access criteria agreed and published</p> <p>Protocols agreed and in place</p>			
	<p><b>Ensure housing association policies do not act as a barrier to move on</b></p> <p>2.3.1 Carry out a review of housing association exclusion policies by June 2011</p>	<p>Review complete</p>	<p>Y2 August 2011</p>	<p>To be identified by Strategy Delivery Group</p>	<p>Strategy Delivery Group</p>



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Priority	Key Actions	SMART Target	By when	Resources	By whom
	2.3.2 Implement a system to monitor and challenge exclusions by August 2011	Monitoring system established			
	<b>Ensure the provision of appropriate floating support services for clients that have moved on</b>		Y2 September 2011	To be identified by Strategy Delivery Group	Strategy Delivery Group
	2.4.1 Review current availability, scope and accessibility of floating support services by July 2011	Review carried out			
	2.4.2 Report to Supporting People Partnership Board any gaps in current provision and recommendations by September 2011	Results and recommendation reported to SP partnership board			
	<b>Ensure continuation of support and care in the community</b>		November 2011	To be identified by Strategy Delivery Group	Strategy Delivery Group
	2.5.1 Ensure Haringey NHS membership on the Strategy Delivery Group by August 2010				
	2.5.2 Produce procedures to ensure the early identification of support needs by November 2011 (link to Rough Sleepers Strategy)	Procedures implemented			
	2.5.3 Implement procedures to ensure that staff liaise with support/care	Procedures implemented			

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Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>providers before a client moves into new accommodation by November 2011 (link to Rough Sleepers Strategy)</p>				
<p><b>3. Provide targeted advice and accommodation options for clients in short term supported housing</b></p>	<p><b>Increase awareness of move on options through a clear allocation policy and advice information</b></p> <p>3.1.1 Consult with providers and service users on the Council's draft Allocations Policy by October 2010</p> <p>3.1.2 Produce a move-on manual for clients and providers by April 2011 to include:-</p> <ul style="list-style-type: none"> <li>• Clear information about the availability of social housing, the choice based lettings system and the new allocations procedure</li> <li>• Standards for private sector properties let through the deposit guarantee scheme</li> <li>• Case studies/peer support for private sector options</li> <li>• Detailed information about the full range of housing options</li> </ul>	<p>Consultation carried out</p> <p>Move on manual produced</p>	<p>Y2 April 2011</p>	<p>To be identified by Strategy Delivery Group</p>	<p>Strategy Delivery Group</p>

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Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p><b>Work with support providers to promote options with clients able but not willing to move-on</b></p> <p>3.2.1 Provide housing options and advice training for providers by June 2011</p> <p>3.2.2 Manage expectations through a series of options workshops with service users by August 2011</p>	<p>Training carried out</p> <p>Workshops conducted</p>	Y2 August 2011	To be identified by Strategy Delivery Group	Strategy Delivery Group
<b>4. Develop a range of new initiatives to increase access to housing solutions</b>	<p><b>Develop a Deposit Guarantee Scheme (DGS) as an option for those who have been assessed as being able to live independently with or without support by November 2010</b></p> <p>4.1.1 Secure funding for two dedicated DGS coordinators by June 2010</p> <p>4.1.2 Launch scheme at Haringey's Landlord Forum by January 2011</p> <p>4.1.3 Produce DGS service standards to guarantee advice and tenancy support for landlords and tenants by December 2010</p> <p>4.1.4 Agree with providers a standard referral form to share service user support package information with private sector landlords by December 2010</p>	<p>Funding secured</p> <p>Scheme launched</p> <p>Service standards produced and agreed</p> <p>Referral produced and agreed with</p>	Y1 January 2011	£105,000 SP funding for 18 month pilot scheme	Strategy Delivery Group

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Priority	Key Actions	SMART Target	By when	Resources	By whom
	4.1.5 Produce monthly performance monitoring reports for the scheme from November 2010	providers  Reports produced and circulated			
	<b>Evaluate the effectiveness of the DGS scheme and pursue funding opportunities for extension of the pilot</b>	Review complete	Y3 April 2012	To be identified by Strategy Delivery Group	Strategy Delivery Group
	<b>Evaluate bespoke schemes to encourage move-on such as Broadway's 'It's Your Move' and the 'Real Lettings' scheme</b>  4.3.1 Meet with Broadway to evaluate options by December 2010	Schemes evaluated	Y1 December 2010 and ongoing	To be identified by Strategy Delivery Group	Strategy Delivery Group
	<b>Increase access to social housing for those ready to move-on</b>  4.4.1 Through the new Housing Allocations Policy ensure that priority is awarded for nominated clients by January 2011  4.4.2 Produce a nominations agreement that includes a commitment to provide re-housing for an agreed number of residents by January 2011	Allocation policy launched  Nominations agreement produced and agreed	Y1 January 2011	To be identified by Strategy Delivery Group	Strategy Delivery Group
	<b>Identify the need for future provision of supported accommodation</b>		Y2 August	To be identified by Strategy	Strategy Delivery Group

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Priority	Key Actions	SMART Target	By when	Resources	By whom
	<p>4.4.1 Ensure that future provision of supported housing is prioritised through Haringey's Borough Investment Plan by January 2011</p> <p>4.4.2 Through joint work with registered providers identify a five year pipeline of supported provision that is reflective of need by August 2011</p>	<p>BIP published</p> <p>Five year pipeline created and agreed with partners</p>	2011	Delivery Group	
<b>5. Sustain move-on by encouraging future independence</b>	<b>Actively promote opportunities for skills development, training and pathways to employment</b>		Y3 July 2012	To be identified by Strategy Delivery Group	Strategy Delivery Group
	5.1.2 Establish links with the Haringey Guarantee by July 2012	Links established with providers			
	5.1.3 Actively promote Haringey's Adult Learning Service through provider house meetings and one-to-ones by July 2012	House meetings carried out information freely available to service users			
	5.1.4 Engage with Job Centre Plus to explore opportunities for service users by July 2012	Meetings held with JCP			
	<b>Explore opportunities with Off the Streets &amp; Into Work (OSW) such as the Transitional Spaces Project by July 2012</b>	Scheme evaluated	Y3 July 2012	To be identified by Strategy Delivery Group	Strategy Delivery Group

HARINGEY'S MOVE ON STRATEGY 2010-15

<b>Priority</b>	<b>Key Actions</b>	<b>SMART Target</b>	<b>By when</b>	<b>Resources</b>	<b>By whom</b>

## Appendix I – Results of the MOPP audit

Move on plans protocol (MOPP) - Audit		
<b>Question 1: Move on in the past year</b>		
Thinking about the past year, how many clients moved on to the following:		
Lead contacts: Enter 12-month period to be covered e.g. April 2006 - March 2007	April 2008 - March 2009	
<p>This question is designed to capture move on numbers and destinations from the previous year as a baseline from which to measure the success of the MOPP in your hostel and area. Please consider whether each move was planned or unplanned and place clients</p>		
Category	Planned	Unplanned
<b>Treatment</b>		
Treatment based accommodation (e.g. drugs or alcohol)	2	0
<b>Supported accommodation</b>		
Another hostel	8	1
Second stage supported housing	11	4
Long term care / support	0	0
<b>Permanent / settled rented accommodation</b>		
Private rented sector with floating support	5	0
Private rented sector without floating support	13	0
LA allocation (LA/HA) with floating support	9	0
LA allocation (LA/HA) without floating support	38	2
HA direct let with floating support	2	0
HA direct let without floating support	11	1
Sheltered housing with floating support	0	0
Sheltered housing without floating support	2	0
<b>SUB TOTAL (arranged tenancies/licenses)</b>	<b>101</b>	
<b>Other</b>		
Reconnection	1	0
Accommodation as an owner occupier	2	0
Staying with friends	4	1
Staying with family members	10	2
Bed and breakfast accommodation	2	0
Returned to previous home	9	2
Short-term hospitalisation (acute)	0	1
Short-term hospitalisation (psychiatric)	0	0
Other (please specify):	1	22
Evicted		2
Abandoned		8
Committed suicide / died		2
Taken into custody		11
<b>SUB TOTAL (other planned move on)</b>	<b>29</b>	
<b>TOTAL</b>	<b>130</b>	

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Question 2: Current clients' move on requirements				
Thinking about current clients' move on requirements, please place them in the following categories as appropriate for them at this point in time				
This question collates information on current clients' move on requirements. Please enter each client only once in the most appropriate category and column.				
<ul style="list-style-type: none"> <li>• Clients not being considered for move on as they are not ready should be placed in category 1.</li> <li>• All other clients should be placed in a category based on where it is thought they would thrive best.</li> </ul>				
Please think about where clients would thrive best rather than about what accommodation is currently available or any barriers to move on. In this way the audit is able to map gaps based upon the best possible outcomes for clients.				
Category	Client already nominated (move agreed with provider)	Client ready for accomm. type but <u>not available</u> at present	Client ready for accomm. type but <u>does not exist or cannot be accessed</u> locally	Total number of clients per category
Not being considered for move on as client not ready				253
<b>Treatment</b>				
Treatment based accommodation ( <i>e.g. drugs or alcohol</i> )	2	1	12	15
<b>Supported accommodation</b>				
Another hostel	0	2	9	11
Second stage supported housing	7	7	15	29
Long term care / support	2	8	3	13
<b>Permanent / settled rented accommodation</b>				
Private rented sector with floating support	3	12	0	15
Private rented sector without floating support	2	31	0	33
LA allocation (LA/HA) with floating support	24	37	1	62
LA allocation (LA/HA) without floating support	7	24	4	35
HA direct let with floating support	5	3	0	8
HA direct let without floating support	4	6	0	10
Sheltered housing with floating support	2	1	0	3
Sheltered housing without floating support	0	0	0	0
<b>Other move on</b>				
Reconnection				0
Accommodation as owner occupier				1
Return to home / stay with friends or family				3
Bed and breakfast				1
Short-term hospitalisation (acute)				0
Short-term hospitalisation (psychiatric)				0
Other ( <i>please specify</i> ):				5
<b>Other categories</b>				
Asylum seeker waiting determination				2
<b>TOTAL CLIENTS IN PROJECT</b>				<b>499</b>



## HARINGEY'S MOVE ON STRATEGY 2010-15

### Question 2 a-e: Optional questions

These questions collect further data on the figures entered in Question 2. Your lead contacts will tell you whether hostels in your area are completing these questions.

To complete these optional questions please click on the adjacent link:

### Question 3: Likely demand over the year ahead

Thinking about the coming year as a whole please forecast how many people will be ready to move on (including those that have not yet presented) and how many tenancies/licenses you expect to get for each of the following categories:

Lead contacts: Enter 12-month period to be covered e.g. April 2007 - March 2008

April 2009 - March 2010

This question is designed to capture forecast demand for move on over the coming year as a whole and map it against expected provision.

Building on the information from question 2 please forecast the number of people who will be ready to move on in the coming year as a whole (including those that have not yet presented) alongside the number of tenancies/licenses you expect to get in each

Any shortfalls will be calculated in the last column

Category	Expected number of people ready to move on over coming year	Number of tenancies/licenses expected over coming year	Shortfall in provision
<b>Treatment</b>			
Treatment based accommodation ( <i>e.g. drugs or alcohol</i> )	18	34	0
<b>Supported accommodation</b>			
Another hostel	12	2	10
Second stage supported housing	34	62	0
Long term care / support	14	8	6
<b>Permanent / settled rented accommodation</b>			
Private rented sector with floating support	15	4	11
Private rented sector without floating support	30	22	8
LA allocation (LA/HA) with floating support	46	24	22
LA allocation (LA/HA) without floating support	58	20	38
HA direct let with floating support	5	3	2
HA direct let without floating support	10	2	8
Sheltered housing with floating support	0	0	0
Sheltered housing without floating support	0	0	0
<b>SUB TOTAL (<i>arranged tenancies/licenses</i>)</b>	<b>242</b>	<b>181</b>	<b>61</b>
<b>Other</b>			
Reconnection	4		
All other planned move on	18		
<b>SUB TOTAL (<i>other planned move on</i>)</b>	<b>22</b>		
<b>TOTAL</b>	<b>264</b>		

## HARINGEY'S MOVE ON STRATEGY 2010-15

### Appendix II – Identified barriers to move-on

#### Move on barriers: Treatment and Supported Accommodation

Barrier	Yes	No	Unanswered	%
Lack of joint working between providers (voluntary and/or statutory) i.e. for access to treatment accommodation or pathways between providers	10	11	3	47.6%
Lack of second-stage projects with suitable entry criteria or programmes of specialist support	11	10	3	52.4%
Lack of hostels with suitable entry criteria or programmes of specialist support	10	10	4	50.0%
Lack of long-term care/support projects with suitable entry criteria or programmes of specialist support	10	10	4	50.0%

#### Move on barriers: LA/HA Tenancies

Barrier	Yes	No	Unanswered	%
Lack of priority given to clients waiting to move on by LA/HAs	17	5	2	77.3%
Lack of transparency over nominations and allocations procedures	14	7	3	66.7%
No clear cross authority agreements for people placed by outside boroughs	14	6	4	70.0%
Local connection issues	13	8	3	61.9%
Blanket exclusion policies i.e. for rent arrears	9	10	5	47.4%
Different prioritisation systems operating across different landlords	5	16	3	23.8%
Lack of understanding about choice based lettings by staff	3	16	5	15.8%
Sheltered housing providers not taking referrals of homeless people	1	16	7	5.9%

#### Move on barriers: Private Rented Sector Tenancies

Barrier	Yes	No	Unanswered	%
Lack of schemes in place to enable clients to access private rented accommodation (i.e. rent-deposit and/or lettings management and support schemes)	18	3	3	85.7%
Housing Benefit delays	13	7	4	65.0%
Private rented sector landlords unwilling to let to tenants on benefits	13	6	5	68.4%
Housing Benefit does not meet local private sector rent levels	15	5	4	75.0%

#### Move on barriers: General Issues

Barrier	Yes	No	Unanswered	%
Unrealistic expectations of clients, e.g. if I wait long enough I will get a social housing tenancy.	18	4	2	81.8%
Lack of information about accommodation availability	16	5	3	76.2%
Lack of (appropriate) floating support	15	5	4	75.0%
Lack of information sharing among providers and/or relevant agencies or services	12	8	4	60.0%
Difficulty with access to or appropriate community care assessments for those requiring a care package	12	7	5	63.2%
Some clients not wanting to move on/institutionalised	12	9	3	57.1%
Inadequate support needs assessment	5	16	3	23.8%
Insufficient use of homelessness legislation (i.e. local authority assessment not suggested to people likely to be in priority need)	7	14	3	33.3%
Lack of move on for couples	5	8	11	38.5%
Lack of move on for those with pets	4	9	11	30.8%